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Course ID: S06

LEAN IMMERSION

Onsite course: One all-day workshop

1. What is this course about?

Lean thinking is an approach to employee management, process management and workplace organization that increases market share through superior customer satisfaction. At the same time costs are reduced as employees seek to continuously make shorter, simpler and safer the processes that deliver value to customers. However, identifying the practical steps that will bring about this change to voluntary continuous improvement is not always easy, and sometimes counter intuitive. This workshop introduces key lean concepts and provides simple and effective tips for increasing customer satisfaction whilst lowering costs.

This course is offered as a live in-company active workshop, where the participating team transforms a simulated manufacturing organisation from loss making to profitability, using the lean approach. The course runs with a minimum of 10 and maximum of 16 candidates.

2. What will you achieve?

Upon completion of the workshop, you will

- have a common understanding of lean principles;
- understand the value of cross functional team-based problem solving;
- Know how to implement flow;
- Understand pull/kanban systems;
- understand how to improve delivery performance to customers dramatically, whilst lowering costs, and
- have an appreciation of the effort and support required to implement lean thinking in the organization.

3. How will you be supported?

During the workshop, you will

- a) Receive guidance form the tutor
- b) interact continuously with other team members;
- c) be encouraged to ask questions;
- d) meet regularly with fellow team members to review options for change and vote on next steps in the organisation transformation.

Following the course, Lean Ireland tutors will be available online, as required, to answer any follow up questions you may have.

4. What topics will be covered?

Time	Item	Format
08.30	<ul style="list-style-type: none">• Introductions• The 7 wastes & toast video• The Lean game – round 1• Improvement activities: financial analysis & performance metrics• The Lean game - round 2: implementing flow• Profit/loss review	Lego model building Group discussion
12.30	Lunch	
13.30	<ul style="list-style-type: none">• The Lean game - round 3: implementing pull• Profit/loss review• Lean success factors• Application of lean tools in the workplace• Performance indicators and business development in a lean environment• Boeing video	Lego model building Group discussion
16.45	Review & close	

The workshop is an ideal kickstart to a company's lean programme. It is also a valuable induction workshop for new employees joining the company.

A value stream map (VSM) of a key product is an ideal successor workshop to the Lean Immersion workshop. It enables participants to put the lessons learnt to practical use in the organisation.

5. Who is this course for?

The course is suitable for all personnel in a manufacturing environment (e.g. directors, managers, supervisors, administrators, engineers, analysts, planners, product builders, buyers and tool makers). The most benefit is derived by the organisation when the group participating in the workshop is mixed in terms of roles and levels of seniority.

8. Where can I find out more?

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