

## MISSION & VALUES

### 1. MISSION

*To enhance the competitiveness of client organizations*

We are successful, if and only if, our clients are measurably more successful following an engagement with Cordatus Consulting/Lean Ireland.

### 2. SERVICES

- **Competitiveness and strategy**
- **Supply chain design and development**
- **Lean manufacturing, lean service & lean healthcare**
- **Six sigma problem solving**
- **Contract black belt**
- **Data analysis and report writing**

### 3. COMPETENCIES

- **Leadership**
- **Teamwork**
- **Empathy**
- **Facilitation**
- **Project management**

### 4. VALUES

**Relationships:** We foster an environment of teamwork, respect and integrity in our work with clients, suppliers and in our team.

**Client Value:** We are committed to working with our clients to identify client value, and to deliver to that value to a high standard.

**Skills Transfer:** We assist and enable clients to implement solutions to their problems such that they are self-sufficient in managing the process when the Cordatus consultant has left the building.

**Innovation:** We encourage and enable clients to innovate when implementing solutions to problems.

**Lifelong Learning:** We seek to learn of the latest developments in our subject areas and in new areas.

**Confidentiality:** We keep confidential all client issues, and share only with the express permission of the client.

**Money:** We believe that the money will follow if we do the right thing.

**Holistic Approach to Work and Life:** Employees and associates actively support a healthy work life balance.

### 5. CORDATUS/LEAN IRELAND & THE COMMUNITY

We take special interest in the provision of basic housing needs and the educational development of the marginalised in Irish society. We sponsor the charity **Focus Ireland**.